

## Why To Choose Home Instead

## **Experienced Care**

Leaders in home care. Proudly serving our community for 15 years Home Instead provides millions of hours of home care service every year through a trained CAREGiver network.

## High Quality Care Professionals

We conduct a highly selective screening process, often hiring less than 5% of the candidates that apply. Our Caregivers are certified and punctual. We have Registers Nurse and LPNs in Team.



## Compatible CAREGivers

We get to know you and your needs and desires before a CAREGiver arrives at your door. The information we gather during Care consultation allows us to determine a compatible match with your CAREGiver. You'll also receive a personal introduction to your CAREGiver to ensure the relationship begins positively.

## Professionally Screened, Bonded, & Insured

Our Care Professionals undergo a comprehensive screening process, including reference checks and criminal background verification. They are bonded and fully insured, ensuring the highest level of trust and professionalism.

#### **Quality Control Program**

To ensure the client/CAREGiver relationship meets your expectations, we conduct regular quality assurance visits and telephone calls.

# Ongoing Communication And Documentation

Each Home Instead client receives a journal, where they, their family members and their CAREGiver maintain a daily diary of activities and can note any changes in condition.

### The Family Room

On this online portal there is all of Care Notes from each shift, Invoices and the schedule in live time for who is scheduled to care for your loved one. There is also a Picture of the Care Pro who will be caring for your loved one!

## Highly Responsive Staff

Our office staff are accessible 24 hours-a-day, every day of the year to respond to schedule changes, arrange service, communicate with CAREGivers and more.



#### **Comprehensive Employee Training Program**

Our staff completes a comprehensive classroom training before entering the home on their first shift. Advanced training is also available to existing staff who want to excel in their careers. Home care training program that enables them to respond to unique situations.



#### **Highest-Standards In Home Care**

We meet the highest standards of home care with hiring, training, and developing personalized care experiences.

## Locally Owned And Operated

Home Instead is a network of locally owned and operated offices, not a registry or independent contractor. Each office is staffed with a dedicated team of administrative professionals and CAREGivers who are deeply rooted in the community. We provide trusted home care services and are well-versed in the local resources available to support your needs.

### List Of Services

#### **Personal Care Services**

- Eating
- Grooming
- Dressing
- Bathing
- Incontinence Mobility

#### **Home Helper Services**

- Assist with laundry and ironing
- Take out garbage and recycling
- Change linens
- Plan, prepare and clean up meals
- Make beds
- Dust furniture
- Drop off and pick up dry cleaning
- Pick up prescriptions
- Organize and clean closets
- Assist with pet care
- Shop for groceries and supplies
- Escort to appointments and special events
- Accompany to lunch or dinner
- Escort for shopping and errands
- Aid with airport tasks

#### **Specialized Care Services**

- Alzheimer's and other dementias
- Hospital stays and rehabilitation
- Transitions from home to long term care
- Hospice/Palliative care
- Accompaniment to appointments
- Respite care
- Post operative care

#### **Companionship Services**

- Offer elderly companionship & conversation
- Monitor diet and eating
- Assist with evening and tuck-in
- Aid with morning and wake-up
- Arrange appointments
- Provide medication reminders
- Aid with reading
- Assist with walking
- Write letters and correspondence
- Organize mail
- Stimulate mental awareness
- Assist with entertaining
- Answer the door
- Assist with clothing selection
- Care for houseplants
- Provide reminders for appointments
- Play games and cards
- Supervise home maintenance and deliveries
- Record and arrange recipes
- Prepare grocery lists
- Monitor TV usage
- Mail bills and letters
- Visit neighbors and friends
- Maintain calendar
- Maintain family scrapbook



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